



The magic equation to generate call time formulas in excel.

=SUM(A5-0.01041667)

This is the cell name where your **general** call time is located.

Enter minus symbol (-) to subtract time from the **general** and the plus symbol (+) to add to the **general**.

Enter the numeric equivalent of the time you want to add or subtract.

PRO TIP: remember to use only one cell name as the general call time in all formulas.

PRO TIP: To make your own time breakdown use the the logic that 1/24 is equivalent to one hour and $1/24 = 0.041667$.